

**Redacted Representations Premises Licence Review - Dulce Pecado, Restaurant,  
263 High Road, Tottenham, London N15 4RR**

**Video submitted with this rep**

**From:** XXXXXX

**Sent:** 14 July 2026 23:00

**To:** Licensing <Licensing@haringey.gov.uk>

**Subject:** Representation in Support of the Review of the Premises Licence – The Dulce Pecado, 263 High Road, Tottenham, N15 4RR

Dear Licensing Team,

I am writing as a resident who has lived in this area for the past **13 years** to support the application for the review of the premises licence for **The Dulce Pecado, 263 High Road, Tottenham, N15 4RR**.

Since **2018**, I have repeatedly reported concerns about this premises to Haringey Council and have submitted evidence on numerous occasions. Unfortunately, I have seen very little action taken, and the problems have continued to worsen. I have made at least **10 formal noise complaints**, most of which received no response. It was only this week, after speaking with **Sergeant Hughes**, that I felt my concerns were finally being acknowledged.

The issues I have experienced include the following:

**Bad Bunny Concerts – 27 and 28 June 2026**

During the Bad Bunny concerts at Tottenham Hotspur Stadium, the premises placed a **DJ outside the venue** with speakers so loud that the music could be heard as far as Tesco. The premises was openly advertising an **“After Party 10pm–4am”** using an A-board outside and was selling alcohol to customers in the street.

On **28 June**, there was a **physical altercation involving a local resident and the manager of the premises**, reportedly due to the excessive noise from the outdoor music.

**Noise from Glass Collections – 7 July 2026**

At approximately **11:05 pm on Tuesday, 7 July**, glass bottles were collected from the premises. The collection created significant noise for around **one hour**, waking residents throughout the building despite the late hour.

**Ongoing Crime, Disorder and Public Nuisance**

Every Friday and Saturday, residents are subjected to excessive noise and anti-social behaviour.

Many customers begin drinking at the nearby Dacia supermarket, where cheap alcohol is sold and drinking cups are reportedly provided, encouraging street drinking before they enter the premises.

Despite customers already being heavily intoxicated, they continue to be admitted to The Dulce Pecado. Security staff have admitted that customers are already drunk before entering, yet they are still allowed inside to consume more alcohol. When the premises closes after around **2:00 am**, large numbers of intoxicated customers are forced onto the street, where they continue drinking, shouting and gathering outside residential buildings. This frequently results in arguments and physical fights.

Residents regularly experience:

- Loud shouting, singing and music late into the night.
- Physical altercations outside the premises.
- Customers urinating on the entrance gate to our residential building.
- Patrons blocking the loading bay and parking as though it were private parking for the premises. On one occasion, this obstruction would have made it extremely difficult for an ambulance to gain access if required.

These problems occur repeatedly and have become part of normal life for residents.

### **Impact on Residents**

I honestly cannot remember the last time I enjoyed a peaceful night's sleep. Living above and near these premises has had a significant impact on my quality of life.

While I understand that High Road is a busy location, residents also have the right to enjoy their homes. We pay council tax and should not have to endure continuous disturbance every weekend.

### **Request to the Licensing Sub-Committee**

Based on my experience over many years, I believe the premises has consistently failed to uphold the licensing objectives of:

- Prevention of Crime and Disorder.
- Prevention of Public Nuisance.

I respectfully ask the Licensing Sub-Committee to consider taking strong action to protect local residents. In my opinion, the current management has repeatedly demonstrated that it is unable or unwilling to operate the premises responsibly.

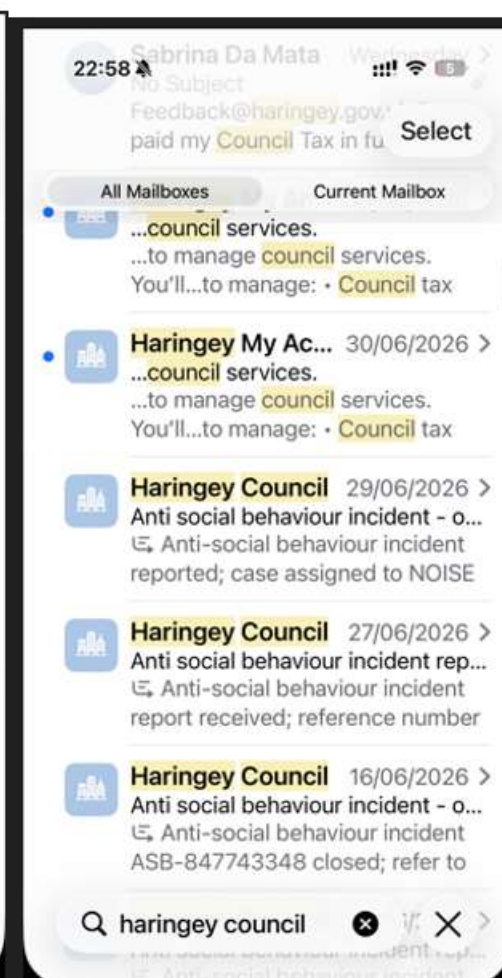
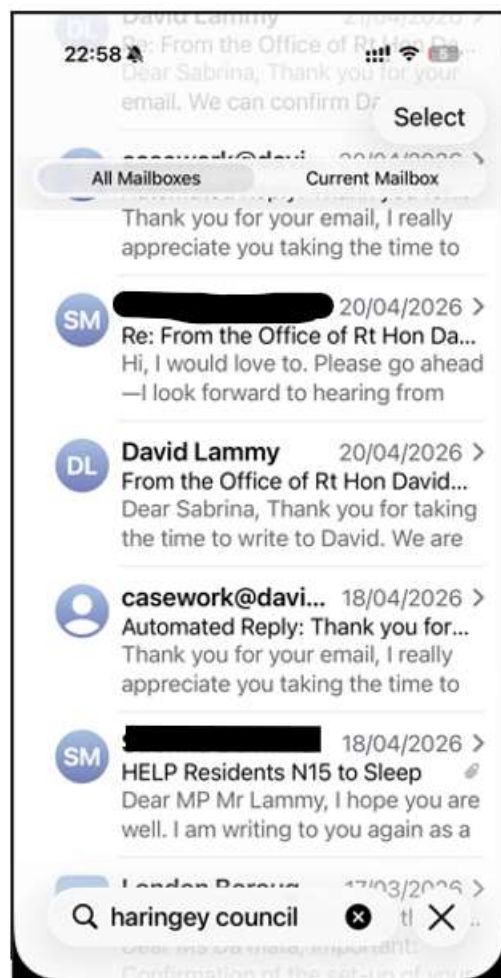
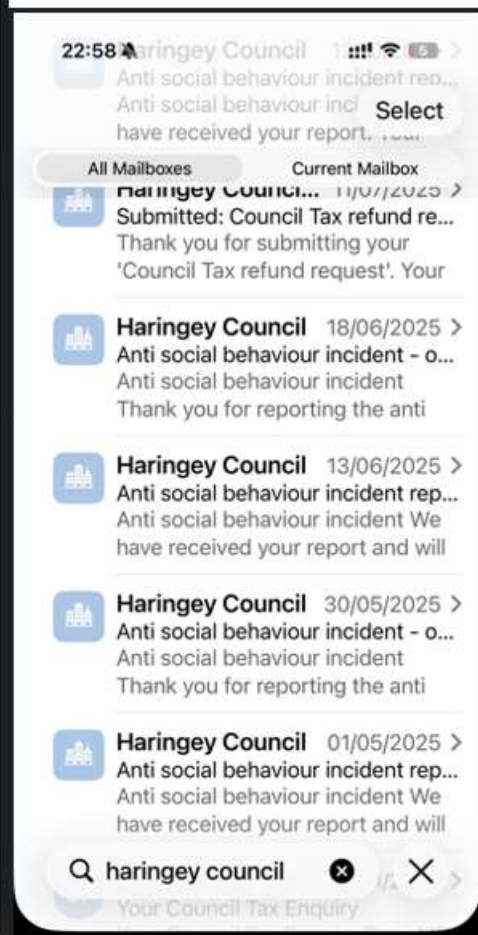
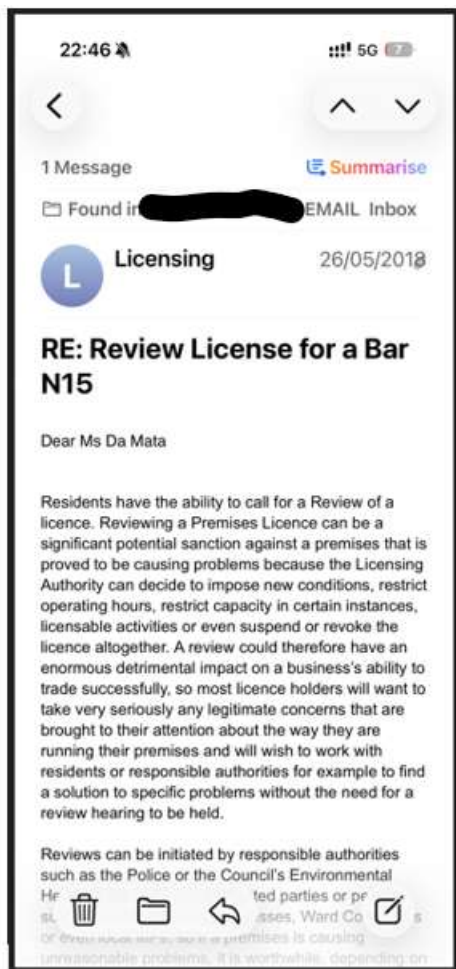
Thank you for considering my representation.

Yours faithfully,

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**From:** XXXXXX

**Sent:** 09 August 2026 04:06

**To:** Licensing <Licensing@haringey.gov.uk>

**Cc:** Licensing <Licensing@haringey.gov.uk>; XXXXXX; XXXXXX

**Subject:** EVIDENCES Representation in Support of the Review of the Premises Licence  
– The Dulce Pecado, 263 High Road, Tottenham, N15 4RR

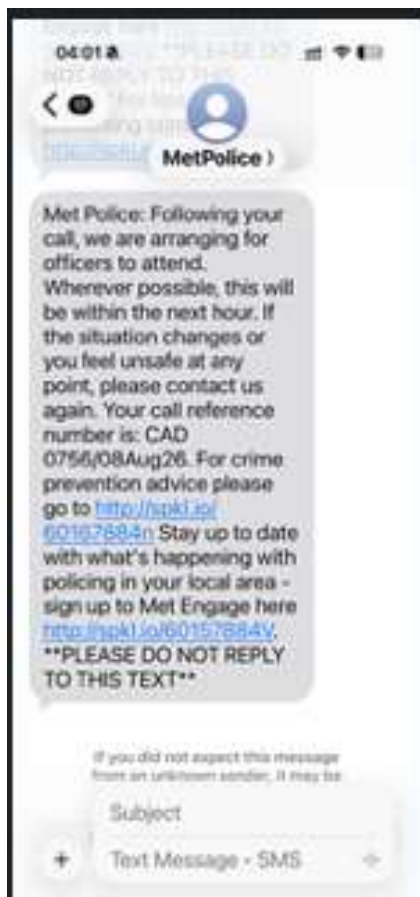
Just to add to this, tonight is the second night that I haven't been able to sleep.

Yesterday, I had to call the police because some of their people were outside the venue with a speaker after midnight.

Tonight, guests were leaving the premises with their drinks and glass bottles and were drinking outside the venue and breaking them for fun. It is insane what is going on here. It looks as though there is no law, and they are not complying with the recommendations.

I am not sure what you are waiting for before revoking their licence.

Please find the video attached.



**From:** XXXXXX

**Sent:** 01 August 2026 10:01

**To:** Licensing <Licensing@haringey.gov.uk>

**Subject:** The Dulce Pecado

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To: Licensing Authority

Haringey Council

Subject: Representation regarding the review of the Premises Licence – The Dulce Pecado, 263 High Road, Tottenham, London N15 4RR

Dear Sir or Madam,

I am writing to submit my representation regarding the review of the premises licence for The Dulce Pecado, 263 High Road, Tottenham.

As a resident living in the neighbouring building, I have experienced ongoing and serious nuisance caused by the operation of these premises. These problems occur regularly and have had a significant impact on the quality of life of local residents.

The premises remain open until late at night. Customers frequently gather outside the venue where they talk loudly, shout, laugh and create excessive noise, disturbing nearby residents. Even after alcohol sales have ended, the noise continues.

Furthermore, I have repeatedly observed loud music continuing well after the event should have ended. On several occasions, the music has continued until approximately 4:00–4:30 a.m. Even if customers are allowed to remain in or leave the premises after licensed alcohol sales have ended, this should not involve loud amplified music continuing into the early hours of the morning, preventing local residents from sleeping and enjoying their homes peacefully.

Residents have repeatedly raised concerns with the owner regarding the excessive noise and the behaviour of customers. Unfortunately, these concerns have been completely ignored and no action has been taken to address the problem.

One of the most serious incidents involved an event held on the pavement outside the premises. The pavement was occupied by the event, making access to my building extremely difficult. After the event, numerous bottles and other rubbish were left behind. Some attendees also entered our communal entrance and urinated inside the building.

Rubbish bags and food waste are frequently left outside the premises. This attracts rats, which spread food waste around the area, creating a public health concern and making the neighbourhood unpleasant for residents.

In addition, the owner regularly uses the pavement and cycle lane to unload goods. Although there is a designated loading bay nearby, vehicles are driven across the pavement and cycle lane, obstructing pedestrians and cyclists.

These issues have continued for a long time and have had a significant negative impact on public safety and on the quality of life of local residents.

I fully support the review of this premises licence and respectfully ask that my representation be taken into consideration when determining this matter.

Yours faithfully,

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**Video submitted with this rep**

From: XXXXXX

Sent: 29 July 2026 16:45

To: Licensing <[Licensing@haringey.gov.uk](mailto:Licensing@haringey.gov.uk)>

Subject: Further concerns regarding Dulce Pecado, 263 High Road N15

Dear Licensing Team,

I would like to report further concerns regarding Dulce Pecado, 263 High Road, N15.

Waste generated by this business is regularly left outside the premises for several days. Bags of rubbish are stored in the corner outside the shop instead of being removed promptly. They often contain food waste and other rubbish, which attracts mice and rats and creates unpleasant smells. The area outside the premises looks untidy for days at a time and gives the impression of being neglected. This should not be happening on one of Tottenham's main roads and has a significant negative impact on the quality of life of local residents.

When the rubbish is eventually collected, it is often done between 3:00 a.m. and 4:00 a.m. The bags are thrown over the gate directly onto a vehicle, creating an extremely loud crashing noise from glass bottles and other waste. The noise is so loud that it wakes residents in the middle of the night and prevents them from getting a proper night's sleep.

I would also like to report that the blue public notice regarding the premises licence review was removed from the gate two days ago, following a visit by the people renting the premises. The notice informed local residents that representations could be submitted until 8 August. Its removal may have prevented some residents from becoming aware of the ongoing consultation and their opportunity to submit comments.

I would be grateful if these matters could also be taken into account as part of the ongoing investigation and if the Council could check whether the way waste is being managed by this business complies with the relevant regulations.

Yours faithfully,

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**From:** XXXXXX

**Sent:** 08 August 2026 11:11

**To:** Licensing <[Licensing@haringey.gov.uk](mailto:Licensing@haringey.gov.uk)>

**Subject:** Representation in Support of the Review of the Premises Licence – The Dulce Pecado, [263 High Road, Tottenham, N15 4RR](#)

Dear Licensing Team,

I am writing as a resident who has lived in this area for the past six years in support of the application to review the premises licence for The Dulce Pecado, [263 High Road, Tottenham, N15 4RR](#).

Over the years, I have repeatedly reported concerns about this premises to Haringey Council, including excessive noise, anti-social behaviour, public nuisance, and an increase in violence and disorder in the surrounding area. I have submitted evidence on numerous occasions. Despite this, I have seen very little effective action taken, and the situation has continued to deteriorate.

I have lost count of the number of noise complaints I have made, many of which received no response. I even installed CCTV to protect my motorcycle after experiencing issues with neighbours and ongoing crime in the area. Ironically, while I have previously been told that my CCTV footage could not be used as evidence for my complaints, the police are often the first to request it when crimes occur nearby.

During the Bad Bunny concerts at Tottenham Hotspur Stadium, the premises placed a DJ outside with speakers at an extremely high volume. The music could be heard as far as Tesco, affecting a wide area of local residents.

The premises openly advertised an "After Party – 10:00 pm to 4:00 am" on an A-board outside and was selling alcohol to customers in the street.

On 28 June, there was a physical altercation involving a local resident and the premises manager, reportedly as a direct result of the excessive noise from the outdoor music. I understand this incident has already been reported.

Following the weekends, glass bottles are collected late at night during the following week. The collection vehicle remains outside the premises for an extended period, creating significant noise for around an hour after midnight.

As I live on the ground floor directly opposite, this regularly wakes me during the night and has become another recurring disturbance.

Every Friday and Saturday, local residents are subjected to excessive noise, anti-social behaviour and disorder associated with this premises.

As a professional driver, adequate sleep is essential for both my safety and the safety of others. The continual disruption has affected my wellbeing and my ability to rest before work.

I have also personally witnessed customers purchasing alcohol from the nearby Dacia supermarket, where drinks are consumed in the street before entering the premises. Drinking cups are routinely provided, encouraging street drinking.

On numerous occasions I have seen customers who were already heavily intoxicated being admitted into The Dulce Pecado. Security staff have acknowledged that customers arrive drunk, yet they continue to be allowed inside to purchase and consume more alcohol.

When the premises closes, usually around 2:00 am, large numbers of drunk customers are forced onto the street. Many remain outside residential buildings for a considerable time, continuing to drink, shout, sing and socialise into the early hours of the morning. This behaviour frequently escalates into arguments, shouting and physical fights

These are not isolated incidents but recurring problems experienced by local residents:

Loud shouting, singing and amplified music late into the night.

Physical altercations outside the premises.

Customers urinating on the entrance gate of our residential building.

Customers blocking the loading bay and parking as though it were private parking for the premises. On one occasion, this obstruction could have seriously delayed emergency vehicle access, including an ambulance if one had been required.

These issues have become part of daily life for those of us living nearby.

I genuinely cannot remember the last time I enjoyed a peaceful night's sleep on a weekend. Living close to these premises has significantly affected my quality of life, my wellbeing, and my ability to rest. I am now considering moving home despite the fact that I have built my life in this area since 2020 and genuinely enjoy living here.

I fully appreciate that High Road is a busy location with restaurants, bars and entertainment venues. However, residents also have the right to enjoy their homes without being subjected to continuous disturbance every weekend. We pay council tax and should not be expected to tolerate persistent noise, disorder and anti-social behaviour.

Request to the Licensing Sub-Committee

Based on my experience over the past six years, I believe this premises has consistently failed to uphold two of the fundamental licensing objectives:

The Prevention of Crime and Disorder

The Prevention of Public Nuisance

The problems associated with this premises have persisted for years despite repeated complaints from residents. In my view, the current management has demonstrated that it is either unable or unwilling to operate the premises responsibly and in a manner that respects both the licensing objectives and the local community.

I therefore respectfully ask the Licensing Sub-Committee to take robust action to protect residents and to ensure that this premises can no longer continue to operate in a way that causes such significant and ongoing disruption.

Thank you for taking the time to consider my representation.

Thank you so much.

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6 July 2026

**Eubert Malcolm**  
**Head of Environmental Services**  
**London Borough of Haringey**  
**River Park House**  
**225 High Road, Wood Green**  
**London N22 8HQ**

**Our Ref:** ASL/DP/EM/HES/as  
**Your Ref**



*ASL Legal & Property Group Limited*  
*Registered Office*  
*P O Box 4314*  
*9 Howick Place*  
*London SW1X 7SZ*  
*Tel: 020 7101 4213*  
*[info@dpaintermediaries.com](mailto:info@dpaintermediaries.com) or*  
*[directpublicaccessintermediary@gmail.com](mailto:directpublicaccessintermediary@gmail.com)*

Dear Mr Malcolm

**Formal Complaint Concerning Serious Noise Nuisance, Public Nuisance, Licensing Breaches and Failure of Enforcement – Dulce Pecado, 263 High Road, London N15 4RR**

I write on behalf of residents and neighbouring businesses to make a formal complaint concerning the conduct of the operators of **Dulce Pecado, 263 High Road, London N15 4RR**, the serious public nuisance arising from the premises during the weekend of **28–29 June 2026**, and the apparent failure of the London Borough of Haringey to take effective enforcement action despite repeated complaints.

The events described below demonstrate repeated and serious breaches of the premises licence, statutory nuisance under environmental legislation, breaches of licensing objectives under the Licensing Act 2003, and behaviour that has caused significant distress to residents, neighbouring businesses and members of the public.

**The Events**

It is understood that the premises is licensed to operate as a nightclub and is permitted to play amplified music inside the premises between 20:00 and 03:00 on Saturdays. However, during the weekend of 28–29 June 2026, the operators and/or persons acting on their behalf engaged in conduct far beyond anything authorised by the premises licence.

*ASL Legal & Property Group*  
*Limited*  
*Company Nr. 11916561*  
*t/a ASL Direct Public Access*  
*Intermediaries to Barristers*  
*For the Litigant in Person*

Amongst other matters:

- A disc jockey was permitted to play amplified music through large external speakers positioned on the public pavement outside the premises until approximately **04:00 hours**.
- Alcohol was sold and consumed on the pavement.
- Hats and other merchandise were sold from outside the premises.
- Customers occupied substantial areas of the public highway.
- Customers prevented access to neighbouring commercial premises.
- Customers obstructed the entrances to residential properties.
- Customers urinated in the street.
- Broken glass and bottles were thrown into neighbouring gardens.
- An injured male was removed from the premises and left lying on the public pavement.
- No visible licensed Security Industry Authority (SIA) door supervisors appeared to be present despite the obvious disorder and crowd management issues.
- The owner of the premises has allegedly behaved in a threatening and intimidating manner towards at least one neighbouring resident.

Environmental Enforcement Officers attended the premises and removed tables, alcohol and equipment from the pavement. However, immediately after the officers departed, the operators resumed the activities giving rise to the nuisance, demonstrating a blatant disregard for the authority's intervention.

The matter has also been reported to the Metropolitan Police.

#### **Public Nuisance and Statutory Nuisance**

The conduct described above plainly engages the Council's responsibilities under Part III of the Environmental Protection Act 1990.

Section 79 of that Act identifies noise emitted from premises so as to be prejudicial to health or a nuisance as a statutory nuisance.

Section 80 imposes a duty upon the local authority to serve an Abatement Notice where it is satisfied that a statutory nuisance exists, is occurring or is likely to recur.

The duty to investigate complaints is not discretionary. Local authorities are expected to investigate complaints of statutory nuisance properly and to determine whether the statutory test is met. Failure adequately to investigate or to exercise statutory powers lawfully may expose the authority to judicial review.

The events of 28–29 June demonstrate an obvious and significant interference with neighbouring residents' use and enjoyment of their homes during the early hours of the morning.

#### **Licensing Act 2003**

The Licensing Act 2003 requires licensing authorities to promote the four licensing objectives:

- the prevention of crime and disorder;
- public safety;

- the prevention of public nuisance; and
- the protection of children from harm.

The events described represent serious failures in respect of at least three of those objectives.

Playing amplified music outside the licensed premises until approximately 04:00, permitting obstruction of the highway, allowing public urination, permitting disorder, and failing to manage customers are wholly inconsistent with the prevention of public nuisance and the prevention of crime and disorder.

If the premises licence authorises music only within the premises until 03:00, then the external entertainment and activities continued beyond those hours appear to constitute significant breaches of the licence.

#### **Licensing Authority Powers**

Under sections 51–53C of the Licensing Act 2003, where licensing objectives are undermined, the licensing authority possesses extensive powers following a review of the premises licence, including:

- modification of licence conditions;
- exclusion of licensable activities;
- reduction of licensed hours;
- removal of the designated premises supervisor;
- suspension of the premises licence; or
- revocation of the premises licence.

Where serious crime or serious disorder is associated with licensed premises, summary review procedures may also be available.

Given the seriousness of these incidents, residents believe that a formal review of the premises licence is now plainly warranted.

#### **Anti-social Behaviour, Crime and Policing Act 2014**

The Council also possesses powers under the Anti-social Behaviour, Crime and Policing Act 2014, including the power to issue Closure Notices and seek Closure Orders where premises are associated with nuisance or disorder.

The circumstances reported over this weekend appear to justify consideration of those powers.

#### **Relevant Authorities**

The courts have consistently recognised that local authorities must properly exercise their statutory responsibilities when dealing with environmental nuisance and licensing matters.

The House of Lords in Southwark London Borough Council v Mills [2001] 1 AC 1 reaffirmed the importance of protecting neighbouring occupiers from unreasonable interference with the enjoyment of their homes.

In Coventry v Lawrence [2014] UKSC 13, the Supreme Court confirmed that planning permission or the existence of authorised activities does not provide a licence to create actionable nuisance and that neighbouring residents retain important legal protections against excessive noise.

Licensing decisions must also be directed towards the promotion of the statutory licensing objectives rather than the commercial interests of licensed operators.

#### **Previous of Complaints**

Residents understand that several complaints have previously been made concerning these premises, including complaints published online and complaints made directly to Haringey Council.

The events of 28-29 June demonstrate what appears to be an escalating pattern of behaviour rather than an isolated incident.

The apparent failure of previous interventions to secure compliance raises serious concerns regarding the adequacy of enforcement.

#### **Residents' Concerns**

Residents have a legitimate expectation that:

- they should be able to sleep during the early hours of the morning;
- public pavements should not be converted into unlicensed entertainment venues;
- alcohol should not be sold unlawfully outside licensed premises;
- customers should not intimidate residents or obstruct their homes;
- businesses should not prevent neighbouring traders from operating;
- environmental enforcement action should have meaningful effect; and
- licensed premises should comply with the conditions of their licence.

None of those expectations were met.

#### **Requested Action**

Accordingly, we formally request that the London Borough of Haringey:

1. Immediately investigate these incidents under the Environmental Protection Act 1990.
2. Determine whether a statutory nuisance existed and, if so, serve an Abatement Notice under section 80 of the Environmental Protection Act 1990.
3. Commence a formal review of the premises licence under section 51 of the Licensing Act 2003.
4. Consider whether the conduct of the premises justifies suspension or revocation of the premises licence.
5. Consider the use of Closure Notice and Closure Order powers under the Anti-social Behaviour, Crime and Policing Act 2014.
6. Investigate all apparent breaches of the premises licence, including:
  - unauthorised external amplified music;
  - operation beyond licensed hours;
  - sales and activities on the public highway;

- o failure adequately to control customers;
  - o obstruction of neighbouring premises and residences; and
  - o any failure to provide required SIA-licensed door supervision.
7. Liaise with the Metropolitan Police concerning the allegations of disorder, assault, intimidation and threatening behaviour.
  8. Confirm in writing what enforcement action has been taken, what investigations remain ongoing, and the timetable for further action.

#### **Disclosure**

Should the Council decline to take enforcement action, we request a detailed written explanation identifying:

- the evidence relied upon;
- the legal basis for its decision;
- whether officers considered the Environmental Protection Act 1990, the Licensing Act 2003 and the Anti-social Behaviour, Crime and Policing Act 2014; and
- what alternative measures are proposed to protect residents from further nuisance.

#### **Conclusion**

Residents have tolerated repeated disturbance for far too long.

The events of 28-29 June 2026 were exceptional in both their severity and duration. They demonstrate a flagrant disregard for the licensing regime, neighbouring residents, surrounding businesses and the authority of the Council itself.

The Council now has an opportunity—and, in respect of its statutory nuisance functions, a legal responsibility—to take decisive and proportionate action.

If these allegations are substantiated, residents respectfully submit that the circumstances justify the strongest available enforcement measures, including a formal review of the premises licence with revocation under the Licensing Act 2003 if the Licensing Sub-Committee concludes that this is appropriate and proportionate, together with consideration of closure powers where the statutory criteria are satisfied.

We look forward to receiving your substantive response within 14 days.

Yours faithfully



**ASL DIRECT PUBLIC ACCESS INTERMEDIARY**

On behalf of the residents and neighbouring businesses affected by the activities of Dulce Pecado

cc: (1) Head of Licensing, London Borough of Haringey Licensing Sub-Committee  
(2) Metropolitan Police Service – Licensing Unit

